



Launceston College

A Multi Academy Trust

EXAM POLICY

Updated on: 23rd June 2017

Review by: KJ/JMA

The purpose of this exam policy is:

- to ensure the planning and management of exams is conducted efficiently and in the best interest of candidates
- to ensure the operation of an efficient exam system with clear guidelines for all relevant staff.

It is the responsibility of everyone involved in the centre's exam processes to read, understand and implement this policy.

This exam policy will be reviewed every two years.

This exam policy will be reviewed by the exams officer.

1. Exam responsibilities

Head of centre / Principal

Overall responsibility for the school/college as an exam centre:

- advises on appeals and re-marks
- the head of centre is responsible for reporting all suspicions or actual incidents of malpractice. Refer to the JCQ document *Suspected malpractice in examinations and assessments*.

Launceston College - Exams office manager / exams officer

Manages the administration of public and internal exams and analysis of exam results:

- advises the ALT, subject and class tutors and other relevant support staff on annual exam timetables and application procedures as set by the various exam boards
- oversees the production and distribution to staff, governors and candidates of an annual calendar for all exams in which candidates will be involved and communicates regularly with staff concerning imminent deadlines and events
- ensures that candidates and their parents are informed of and understand those aspects of the exam timetable that will affect them
- consults with teaching staff to ensure that necessary coursework is completed on time and in accordance with JCQ guidelines
- provides and confirms detailed data on estimated entries
- receives, checks and stores securely all exam papers and completed scripts
- administers access arrangements and makes applications for special consideration using the JCQ *Access arrangements and special considerations regulations* and *Guidance relating to candidates who are eligible for adjustments in examinations*
- identifies and manages exam timetable clashes
- accounts for income and expenditures relating to all exam costs/charges
- line manages the senior exams invigilator in organising the recruitment, training and monitoring of a team of exams invigilators responsible for the conduct of exams

- prepares and presents reports to the ALT showing results achieved in relation to expected grades and comparable data for previous years, indicating where future procedural improvements might be made
- submits candidates' coursework marks, tracks despatch and stores returned coursework and any other material required by the appropriate awarding bodies correctly and on schedule
- arranges for dissemination of exam results and certificates to candidates and forwards, in consultation with the ALT, any appeals/re-mark requests maintains systems and processes to support the timely entry of candidates for their exams.

Bideford College

- The Exams Officer advises the ALT, subject and class tutors and other relevant support staff on annual exam timetables and application procedures as set by the various exam boards
- AP oversees the production and distribution to staff, governors and candidates of an annual calendar (assessment matrix) for all exams in which candidates will be involved. The Exams Officer communicates regularly with staff concerning imminent deadlines and events
- The Exams Officer ensures that candidates and their parents are informed of and understand those aspects of the exam timetable that will affect them
- The Exams consults with teaching staff to ensure that necessary coursework is completed on time and in accordance with JCQ guidelines
- HOFs provide and confirms detailed data on estimated entries
- The Exams Officer receives, checks and stores securely all exam papers and completed scripts
- The Exams Officer and deputy SENDCO administer access arrangements and the Exams Officer makes applications for special consideration using the JCQ Access arrangements and special considerations regulations and Guidance relating to candidates who are eligible for adjustments in examinations
- The Exams Officer identifies and manages exam timetable clashes
- The Exams Officer accounts for income and expenditures relating to all exam costs/charges
- The Exams Officer line manages the recruitment, training and monitoring of a team of exams invigilators responsible for the conduct of exams
- The AP and Data Manager prepares and presents reports to the ALT showing results achieved in relation to expected grades and comparable data for previous years, indicating where future procedural improvements might be made
- HOFs submit candidates' coursework marks, the Exams Officer tracks coursework despatch and stores returned coursework and any other material required by the appropriate awarding bodies correctly and on schedule
- The Exams Officer arranges for dissemination of exam results and certificates to candidates and forwards, in consultation with the ALT, any appeals/re-mark requests
- The Exams Officer maintains systems and processes to support the timely entry of candidates for their exams.

Deputy Head/Vice Principal

- Organisation of teaching and learning.
- External validation of courses followed at key stage 4 / post-16.

Heads of Faculty

- Guidance and pastoral oversight of candidates who are unsure about exam entries or amendments to entries.
- Involvement in post-results procedures.
- Accurate completion of coursework mark sheets and declaration sheets.
- Accurate completion of entry and all other mark sheets and adherence to deadlines as set by the exams officer.
- (Bideford College) – HOFs responsible for the completion and submission of coursework marks and moderation samples.

Head of Careers

- Guidance and careers information.

Teachers

- Notification of access arrangements (as soon as possible after the start of the course).
- Submission of candidate names to heads of department / faculty.

SEND/CO

- Administration of access arrangements.
- Identification and testing of candidates' requirements for access arrangements.
- Provision of additional support — with spelling, reading, mathematics, dyslexia or essential skills, hearing impairment, English for speakers of other languages, IT equipment — to help candidates achieve their course aims.

Lead invigilator/invigilators

- Collection of exam papers and other material from the exams office before the start of the exam.
- Collection of all exam papers in the correct order at the end of the exam and their return to the exams office.
- (Bideford College) – The Exams Manager fulfils the role of Leader invigilator at this centre.

Candidates

- Confirmation and signing of entries.
- Understanding coursework regulations and signing a declaration that authenticates the coursework as their own.

Administrative staff

- Support for the input of data.
- Posting of exam papers.

2. The statutory tests and qualifications offered

The statutory tests and qualifications offered at this centre are decided by the head of centre and the heads of curriculum.

The statutory tests and qualifications offered are GCSE, IGCSE, A levels, BTEC, Key skills , Functional skills.

At key stage 4

All candidates will be entitled, and enabled, to achieve an entry for qualifications from an external awarding body.

At post-16

It is expected that AS modules will be completed during year 12.

3. Exam seasons and timetables

3.1 Exam seasons

Internal exams are scheduled across the academic year as per ALT calendar.

External exams are scheduled in November, January and May/June (Summer).

All internal exams are held under external exam conditions.

Which exam series are used in the centre is decided by the heads of faculty and the college leadership team.

3.2 Timetables

The exams officer will circulate the exam timetables for both external and internal exams once these are confirmed.

4. Entries, entry details, late entries and retakes

4.1 Entries

Candidates are selected for their exam entries by the heads of faculty and the subject teachers.

A candidate or parent/carer can request a subject entry, change of level or withdrawal.

As a general rule we do not except external candidates, but this is at the discretion of the centre (Bideford/Launceston).

4.2 Late entries

Entry deadlines are circulated to heads of faculty via email.

Late entries are authorised by heads of faculty and exams officer.

4.3 Retakes

Retake decisions will be made in consultation with the candidates, subject teachers and the exams officer.

(See also section 5: Exam fees)

5. Exam fees

GCSE initial registration and entry exam fees are paid by the centre.

AS initial registration and entry exam fees are paid by the centre.

A2 initial registration and entry exam fees are paid by the centre.

Late entry or amendment fees are paid by the centre.

Candidates or departments will not be charged for changes of tier, withdrawals made by the proper procedures or alterations arising from administrative processes, provided these are made within the time allowed by the awarding bodies.

Reimbursement will be sought from candidates who fail to sit an exam or meet the necessary coursework requirements.

This fees reimbursement policy will be communicated in writing to candidates and parents/carers at the start of GCSE and post-16 courses.

Retake fees for first and any subsequent retakes are paid by the candidates.
(See also section 4.3: Retakes)

Candidates must pay the fee for an enquiry about a result, should the centre not uphold the enquiry and the candidate insist on pursuing the enquiry.
(See also section 11.2: Enquiries about results [EARs])

6. The Disability Discrimination Act (DDA), special needs and access arrangements

6.1 DDA

The Disability Discrimination Act 2005 extends the application of the DDA to general qualifications. All exam centre staff must ensure that the access arrangements and special consideration regulations and guidance are consistent with the law.

6.2 Special needs

A candidate's special needs requirements are determined by the SENDCO and the educational psychologist / specialist teacher.

The SENDCO will inform subject teachers of candidates with special educational needs who are embarking on a course leading to an exam, and the date of that exam. The SENDCO can then inform individual staff of any special arrangements that individual candidates may be granted during the course and in the exam.

6.3 Access arrangements

Making special arrangements for candidates to take exams is the responsibility of the SENDCO and the Centre Assessor.

Submitting completed access arrangement applications to the awarding bodies is the responsibility of the exams officer (Launceston) and the Deputy SENDCO (Bideford).

Rooming for access arrangement candidates will be arranged by the SENDCO with the exams officer.

Invigilation and support for access arrangement candidates will be organised by the SENDCO with the exams officer.

7. Estimated grades

Estimated grades

The heads of faculty and the heads of subject will submit estimated grades to the exams officer when requested by the exams officer.

8. Managing invigilators and exam days

8.1 Managing invigilators (Launceston College only)

External invigilators will be used for exam supervision. They will be used for all exams.

The recruitment of invigilators is the responsibility of the exams office.

Invigilators are suitably inducted and trained – see guidance to Invigilators booklet.

Securing the necessary DBS clearance for new invigilators is the responsibility of the exams office.

DBS fees for securing such clearance are paid by the centre.

Invigilators are timetabled and briefed by the exams office.

Invigilators' rates of pay are set by the Business Manager.

8.2 Exam days

The Exams Officer will book all exam rooms after liaison with other users and make the question papers, other exam stationery and materials available for the invigilator.

Site management are responsible for setting up the allocated rooms.

The lead invigilator will start all exams in accordance with JCQ guidelines. The lead invigilator will ensure that students have removed from their person all MP3/4, mobile phone and smart watch devices. As per College policy the removal of these devices and clearing data from calculator storage areas is the candidate's responsibility. The JCQ poster, Appendix 7, from the Instructions for Conducting Examinations booklet will be clearly displayed and referred to at the start of the examinations.

Subject staff may be present at the start of the exam to assist with identification of candidates but must not advise on which questions are to be attempted.

In practical exams subject teachers may be on hand in case of any technical difficulties.

Exam papers must not be read by subject teachers or removed from the exam room before the end of a session. Papers will be distributed to heads of faculty at the end of the exam session.

9. Candidates, clash candidates and special consideration

9.1 Candidates

The centre's published rules on acceptable dress, behaviour and candidates' use of mobile phones and all electronic devices apply at all times.

Candidates' personal belongings remain their own responsibility and the centre accepts no liability for their loss or damage.

Disruptive candidates are dealt with in accordance with JCQ guidelines.

Candidates may leave the exam room for a genuine purpose requiring an immediate return to the exam room, in which case a member of staff must accompany them.

The exams officer will attempt to contact any candidate who is not present at the start of an exam and deal with them in accordance with JCQ guidelines.

9.2 Clash candidates

The exams officer will be responsible as necessary for identifying escorts, identifying a secure venue and arranging overnight stays.

9.3 Special consideration

Should a candidate be too ill to sit an exam, suffer bereavement or other trauma or be taken ill during the exam itself, it is the candidate's responsibility to alert the centre, or the exam invigilator, to that effect.

Any special consideration claim must be supported by appropriate evidence within five days of the exam, for example a letter from the candidate's doctor.

The exams officer will then forward a completed special consideration form to the relevant awarding body within seven days of the exam.

10. Coursework and appeals against internal assessments

10.1 Coursework

Candidates who have to prepare portfolios should do so by the end of the course or centre-defined date.

Heads of faculty will ensure all coursework is ready for despatch at the correct time and the exams officer will keep a record of what has been sent when and to whom.

Marks for all internally assessed work are provided to the exams office by the subject teachers and the heads of subject.

10.2 Appeals against internal assessments

The centre is obliged to publish a separate procedure on this subject, which is available from the exams office.

The main points are:

- appeals will only be entertained if they apply to the process leading to an assessment. There is no appeal against the mark or grade awarded
- candidates may appeal if they feel their coursework has been assessed unfairly, inconsistently or not in accordance with the specification for the qualification
- appeals should be made in writing by 30 June to the head of centre (or other nominee) who will decide whether the process used conformed to the necessary requirements
- the head of centre's findings will be notified in writing, copied to the exams officer and recorded for awarding body inspection.

11. Results, enquiries about results (EARs) and access to scripts (ATS)

11.1 Results

Candidates will receive individual results slips on results days in person at the centre / by post to their home addresses (candidates to provide sae).

Arrangements for the school to be open on results days are made by the exams officer.

The provision of staff on results days is the responsibility of the exams officer.

The centre aggregates at the end of year 12 for AS grades.

11.2 EARs

EARs may be requested by centre staff or candidates if there are reasonable grounds for believing there has been an error in marking. Requests for EAR's must be accompanied by candidates consent form/letter signed by the candidate/student.

When the centre does not uphold an EAR, a candidate may apply to have an enquiry carried out. If a candidate requires this against the advice of subject staff, they will be charged. (See section 5: Exam fees)

11.3 ATS

After the release of results, candidates may ask subject staff to request the return of papers within three days' scrutiny of the results.

If a result is queried, the exams officer, teaching staff and head of centre will investigate the feasibility of asking for a re-mark at the centre's expense.

Centre staff may also request scripts for investigation or for teaching purposes. For the latter, the consent of candidates must be obtained.

GCSE re-marks cannot be applied for once a script has been returned.

12. Certificates

Certificates are posted (signed for) and collected and signed for.

Certificates may be collected on behalf of a candidate by a third party, provided they have been authorised to do so.

The centre retains certificates for six years.

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Head of Centre

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Exams Manager

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Date

The policy is next due for review on June 2019.